



# REMINGTON

*The premier service provider to the hospitality industry™*

## NEWS RELEASE

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### **Annual Gallup Q12 Survey Reveals Percentage of "Engaged" Remington Associates is Nearly Triple that of U.S. Working Population**

DALLAS – (February 22, 2006) – Remington, the *premier service provider to the hospitality industry™*, today announced their Gallup Q12 Survey results. Those results revealed that Remington's associates are at a level of "engagement" almost three times greater than the average of the U.S. working population at large. Thirty hotels managed by Remington participated in the survey.

The Gallup Q12 Survey is able to measure the level of engaged employees in the workplace. An engaged employee feels motivated, enthusiastic, and positive about their jobs and their organizations. Employees score questions on a scale of 1 to 5 with 1 being strongly disagree and 5 being strongly agree. The Gallup database is comprised of over four million people nationwide.

In the 2005 survey, 79% of all Remington-managed hotels scored in the top 25%, up from 54% a year ago. Remington's overall Grand Mean score was 4.55, up from 4.04 a year ago, and above the Gallup 25<sup>th</sup> percentile score of 4.09. Remington's associates attained a 79% engagement level in the 2005 Survey, which is nearly three times greater than the Gallup average of 29% for employees in the U.S. working population. Remington's percentage of engaged employees has increased significantly over the last two years from 52% in 2004 to 79% in 2005.

Commenting on the announcement, Mark Sharkey, Chief Operating Officer of Remington, said, "The improvement over the last three years has been nothing short of incredible. It reveals a true dedication in every facet of the organization to reaching our goal of an engaged workforce. We are very proud of our Gallup results and have spent a lot of time this past year with associates to make sure they had the knowledge, tools and resources needed to take care of our guests. We empower our associates to directly affect and improve our guests' experience. In doing so, our associates know and understand how important their jobs are. We value their knowledge, commitment and engagement to our guests and to our success. The proof is in these rankings and in the growing portfolio of satisfied hotel owners and managers that have chosen Remington for our asset, project and property management expertise."

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Remington Improves Gallup Q12 Survey Scores

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**About Remington**

Remington is the premier service provider to the hospitality industry. One of the largest independent hotel service companies in the U.S., Remington currently has property, project and asset management assignments from coast to coast for many of the world's leading hotel owners and developers. The Company's experience spans all lodging types, segments and locations, including 12 different brands, independents and hotel condominiums. For more information about Remington, please visit [www.remingtonhotels.com](http://www.remingtonhotels.com).

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