



# REMINGTON

*The premier service provider to the hospitality industry™*

## NEWS RELEASE

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### **REMINGTON RECEIVES EIGHT AWARDS AT RADISSON 2005 ANNUAL BUSINESS CONFERENCE**

*Five Hotels Receive Prestigious President's Award  
Three Hotels Win Advocate Award*

DALLAS — (May 9, 2005) — Remington Hotel Corporation, the *premier service provider to the hospitality industry™*, continued its strong, award-winning track record with the Radisson brand by bringing home a total of eight awards at the recent 2005 Annual Business Conference held by Carlson Hotels Worldwide. Five Remington-managed hotels received the President's Award out of a total of more than 430 Radisson hotels located in 61 countries, and three Remington-managed hotels received the Advocate Award.

Winning both the Advocate and President's Awards were the Indianapolis Airport Radisson Hotel, the Indianapolis Radisson Hotel City Centre and the Saddle Brook Radisson in Saddle Brook, New Jersey. The Radisson Hotel Boston/Woburn and the Princeton Radisson in Princeton, New Jersey, both received the President's Award.

To qualify for the Advocate Award, a hotel must receive a rating of 85% or higher from guest comments when asked if they would return to the hotel; receive less than 0.50 or less complaints per 1,000 rooms occupied; and must improve at least 5% from its previous year's Advocate score. In order to receive the President's Award, a hotel must receive 0.50 or less complaints per 1,000 rooms occupied; achieve a QA condition score of at least 90%; achieve a QA cleanliness score of at least 94%; and achieve an employee opinion survey score in the top 25% of all Gallup surveys hotels.

Mark Sharkey, Chief Operating Officer of Remington, stated, "We are very pleased that so many of the Radissons we manage were recognized with these prestigious service awards. That is quite a distinction and a testament to the commitment shared throughout our organization for delivering an exceptional guest experience. The Advocate Award and President's Award are the top two designations for quality and service in the Radisson brand. We place a great value on our long-term relationship with Radisson and the resulting benefit for our clients and partners."

Remington is the premier service provider to the hospitality industry. One of the largest independent hotel service companies in the United States, Dallas-based Remington currently has 46 hotels under property management, 41 ongoing project management jobs and several hotels under asset management. Over the past 35 years, the owners of Remington have acquired, developed and sold hundreds of hotel assets.

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